



Telecommunications

Hong Kong is a world leader in the telecommunications industry, boasting numerous firsts – in innovation, the latest technology and new services. It is now completely digital with one of the most advanced telecommunications networks in the world. The journey, however, has not been easy as it faced various challenges including the virtual lack of movement in the early days of telecommunication.

Today, the revolution in interactive TV, the high use of mobile communications and the extensive use of the latest technology in the telecommunications industry make a career in telecommunications well worth considering.

The Communications Association of Hong Kong is the association for Hong Kong's communications industries, with responsibilities across broadcasting, wireline and wireless communications, and other relevant business sectors in the domain of information communications technology.

In Hong Kong, basic telecommunications services are provided under franchise by Wharf T&T, New World Telecommunications and Hutchison Telephone Company. The services of some of the local providers include telephone, fax, paging, answering and information services.

In addition to the aforementioned services, a wide range of public telecommunications services are operated by companies on a competitive basis which include public mobile radio telephones, public mobile data communication, one-way data messages and Internet access, public community repeaters, broadband telephone, electronic mail





(text and voice mail), electronic data interchange (EDI) and value-added facsimile transmission. There are many career options for graduates interested in telecommunications.

POSITIONS

Engineering includes network design, development, construction, operations and data engineering. Customer service includes sales support, service provision and operator services, marketing, administration and finance.

EDUCATION & REQUIREMENTS

For engineering positions, most telecommunications companies require a graduate to have an appropriate engineering degree. A degree holder can enter the company as an assistant engineer and multilevel promotion is available.

SALARY & BENEFITS

Customer service officer or representative earns around \$7,000-\$10,000. An assistant engineer receives a salary of about \$12,000, and promotion and salary increase are possible after six months.

FURTHER TRAINING

Many companies provide on-the-job training and encourage work-related courses.

FURTHER INFORMATION

Contact the human resources department of the many telecommunications companies currently operating in Hong Kong.