



Name

Ella Wong

Current Placement

Chartered Secretary and Manager
in Corporate Services,
Tricor Services Limited

Qualification

Bachelor of Economics,
University of Hong Kong

Diploma in Corporate Administration



Tricor Services Limited

I am Ella Wong, Chartered Secretary and manager in corporate services at Tricor Services Limited. Tricor is a major provider of business, corporate and investor services and I am based in the Head Office in Hong Kong.

I have been in the corporate services field for 10 years after graduation. Over this period the Chartered Secretary's role has become increasingly challenging, from providing routine company secretarial services to proactive support in corporate governance and compliance in a demanding regulatory environment.

I have found my career immensely satisfying, in terms of career path, exposure and opportunities for development.

I had the good fortune, immediately after graduation, of joining a reputable company secretarial practice, Tengis Limited, under Ernst & Young, one of the then 'Big 5' international accounting firms. I was an Economics graduate of the University of Hong Kong and found the job advertised through our careers centre. Back in those days I had no idea what a company secretary does. Partly attracted by the reputation of the 'Big 5' and partly out of curiosity, I applied and got the job.

It was a serendipitous beginning for my career.

At junior level in Tengis, I received intensive training from which process I learned best practices and service standards for a professional. This was an important foundation stage for the development of my career. With the

encouragement of the management, I completed a post-graduate diploma in corporate administration in two years. At this point though, I decided to leave Tengis to look for another job in a totally different industry that I believe could offer higher levels of client servicing.

Over the course of a year (6 months researching industries and 6 months at a new post), I learned more about various industries and the business world. The more I understood about the business world, the stronger I believed I had made a wrong decision. At that juncture, I could not find another company that would offer me a better career path than Tengis. Luckily, it had cost me only a year's time before turning back onto the right track. Thanks to my director, I was offered the opportunity to rejoin Tengis in 2001. In the same year, I was admitted as a Chartered Secretary (ACIS, ACS).

Although there was a change of ownership at Tengis in 2002, from being part of Ernst & Young to being a member of The Tricor Group, now a recognised leader in the corporate services field, the positive factors that I have always treasured, including excellent mentoring, facilitative management style, support for continuing professional development, remuneration commensurate with performance, and a warm collegial culture advocating work life balance, remain unchanged.

Over the years, I have moved on. After about four years of rejoining corporate services, I was promoted manager. Since then, I have joined

the China services team. My work commitments have branched out into the provision of corporate services for Mainland China businesses.

In Tricor, I work as part of a large professional service team. We learn and grow with our clients hand in hand. Through providing support for different types of companies, public and private, we see how high standards of integrity, accountability and confidentiality could be implemented in practice in business. The continuous on-the-job training not only strengthens our technical knowledge in compliance, but also contributes to the development of a professional mindset towards high standards of corporate governance and risk management, the key factor of success in any kind of business.

I have grown from a novice at entry level of the profession into a more seasoned professional who has built up trust and relationship with many clients. My personal and professional development could not have been so smoothly attained without the excellent work environment that I have been nurtured under over the years.

The business environment changes continually, locally and globally. Hong Kong, as an international financial centre and a special administrative region of China, offers many opportunities in the financial services sector. As business operations based in Hong Kong and Mainland China increase, and as corporate governance standards and practices evolve, there will be increasing demands on the services of a Chartered Secretary. Looking ahead, my personal ambition is not simply to move further up the corporate ladder, but also to take part in bringing good corporate governance practices into companies in Mainland China. I believe many Chartered Secretaries share the same vision.

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